



# Overview & Scrutiny

No Direct Ward Relevance

## Committee

20th August 2008

---

### 10. QUARTERLY PERFORMANCE MONITORING – APRIL-JUNE 2008

---

(Report of Director of Environment and Planning)

#### 1. Purpose of Report

To report on aspects of the Council's overall performance.

#### 2. Recommendation

**The Committee is asked to RESOLVE that**

**the update on key performance indicators for the period April–June 2008 be noted and commented upon.**

#### 3. Financial, Policy and Legal Implications

##### Financial

- 3.1 There are no financial implications for the Council.

##### Policy

- 3.2 The Council's Corporate and performance plan makes a clear commitment to improve the way in which priority actions are planned and to improve the way in which performance is managed, including setting Service Standards.

##### Legal

- 3.3 Under the Local Government and Public Involvement in Health Act 2007, a set of 198 new National Indicators was introduced to replace the previous Best Value Performance Indicators. These cover all public authorities and are not all applicable to Redditch Borough Council. They are the only indicators which are now required to be reported to central Government.

##### Risk

- 3.4 Without adequate performance management the Council cannot review its performance at a corporate or service level adequately.

### Report

#### 4. Background

- 4.1 The new National Indicator set has been introduced with effect from the 1st of April 2008 and these are the only indicators that public authorities will be required to report on to central Government. Figures collected for 2008/09 will form the baseline for future reporting. 33 national indicators are included in the Local Area Agreement for Worcestershire.
- 4.2 Although Redditch Borough Council will no longer need to report on Best Value Performance Indicators (BVPIs), it is considered that until the National Indicators have been fully embedded it would be useful to continue to collect information on them and on some local indicators. Where there is a direct overlap with a National Indicator collection of the BVPIs and local indicators will cease.
- 4.3 The Council uses the TEN Performance Management System to show our current and historic performance against Best Value and local performance indicators. It also shows comparisons with other District Councils as provided by the Audit Commission. This is accessible through the Council's intranet and enables Members and Officers to have access to regular information in a more visual format. The new national indicators will be added to the TEN system during the current year.
- 4.4 Members of the Chairs' Steering Committee considered the current, reporting/monitoring arrangements for the first time in August 2005 and approved a selected basket of indicators to be reported to the Committee.
- 4.5 Due to the introduction of the national indicators, the basket of indicators has been revised.
- 4.6 Quarterly reporting is intended to drive improvement based on organisational need and local priorities.

#### 5. Key Issues

##### Basis of Quarterly Reporting

- 5.1 In moving the agenda forward, the Council looked to address the following:-
- a) Retaining a tighter focus at a corporate level – with a clearly defined number of indicators reported and monitored.

# Overview & Scrutiny

## Committee

20th August 2008

- b) Developing capacity for Directorates to strengthen performance management by focusing on service plan commitments.
- c) Creating opportunities to automate the reporting of performance information using TEN software.
- d) Continuing to monitor all National Indicators and selected BVPIs and local indicators at a Member level at least annually.
- e) The development of links to how the Council is performing in its key delivery projects.

### Member Role

- 5.2 Member involvement in monitoring performance for the remainder of the year will involve:

| <b>Quarter</b> | <b>Period</b> | <b>Member Group</b>  | <b>Purpose of reporting.</b>  |
|----------------|---------------|--|---|
| <b>2</b>       | July – Sept   | November Overview and Scrutiny Committee                         | <i>Receive half year Statistics<br/>Analyse corporate basket</i>      |
| <b>3</b>       | Oct – Dec     | February Overview and Scrutiny Committee and/or Portfolio holder | <i>Analyse Corporate Basket</i>                                       |
| <b>4</b>       | Jan - Mar     | May Overview and Scrutiny Committee                              | <i>Receive annual outturn statistics<br/>Analyse Corporate Basket</i> |

### The Corporate basket.

- 5.3 The Corporate basket comprises indicators covering a wide range of Council activity.
- 5.4 They will be the focus of corporate level performance management and will be received by CMT and Members on a quarterly basis.

## **6. Conclusion**

The report provides Members with an opportunity to review the Council's performance for the first quarter of 2008/09.

# Overview & Scrutiny

Committee

20th August 2008

---

7. **Background Papers**

The details to support the information provided within this report are held by Corporate Strategy.

8. **Consultation**

There has been no consultation other than with relevant Borough Council Officers.

9. **Author of Report**

The author of this report is Angela Heighway (Head of Strategy and Partnerships), who can be contacted on extension 3122 (e-mail [angie.heighway@redditchbc.gov.uk](mailto:angie.heighway@redditchbc.gov.uk)) for more information.

10. **Appendix**

CMT Basket - Quarterly Performance Monitoring – April – June 2008

# Overview & Scrutiny

Committee

20th August 2008

---